



# The Queenstown Ben Lomond Walk



Explore the goldmining history and unique alpine flora and fauna of this amazing area

4 Days, 3 Nights

Moderate Grade



## tour highlights

- Experienced professional guide(s)
- Exclusive private property - you'll be the only ones there
- Stunning variation in scenery from beech forest to wide open tussock
- Rich gold mining and high country farming history
- Carry only a day pack for your entire stay
- All meals are included, with delicious home cooked farm style 3 course dinners
- Twin/double ensuite rooms
- All Luggage transfers from/to Queenstown

## tour cost:

2023 / 2024

NZD\$2725



Tuatara Tours NZ Ltd, PO Box 13544, Christchurch 8141, New Zealand  
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## the tour

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This exclusive four day walk is a fabulous way to experience the rugged ranges behind Queenstown within the high country property of Ben Lomond Station. The walk extends through a variety of spectacular landscapes from tussock ridge lines high above the Shotover River to a hike along the sub-alpine flanks of Ben Lomond.

You will explore abandoned gold mining relics, water races, razorback ridges, beautiful beech forests, and river valleys right until the finish.

## at a glance

Day 1	Queenstown to Moonlight Lodge	14km
Day 2	Moonlight Lodge to Blue Jacket Creek	11km
Day 3	Explore Moonlight Creek	5km approx
Day 4	Moonlight Lodge to Queenstown	varied km

## trip grading

To determine the grade of a particular adventure we consider a number of factors. These include the condition of the terrain, the altitude, the number of pass crossings and the length of the trip.

**The Queenstown Ben Lomond Walk** is graded moderate. An above average level of fitness, Comfortably walk 20km, on formed tracks and farm tracks and roads with some average to steep inclines at times.

## about your guide

Our guides are very experienced, friendly walkers and bikers who love to share their knowledge of New Zealand's flora and fauna and local history.

They all hold current first aid certificates, passenger driving licences and are the very best people to ensure your experience will be one to remember.



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## itinerary

Custom Groups: Options are available for this tour.

### Day 1 Queenstown to Moonlight Lodge - 14km approx

We will collect you from a central city pick up point in Queenstown around 09:00am. We drive a short distance to the Moonlight Track trail head to commence today's walk.

The Shotover Valley was an early Maori trading route to the West Coast which then became the site of one of the world's most significant 19th century gold strikes. A narrow but well defined trail follows one of the most dramatic and scenic valleys in the Wakatipu Basin. The walk initially traverses high above the Shotover River, once called "the richest river in the world".

Our route descends into the old gold mining settlement of Sefferstown which was a gold rush tent village with over 3,000 occupants at its peak in 1863. Named from its occupation by the large Seffers family (of Crimean/Russian origin) the village contained several stores, a hotel, post office and library.

Following Moonlight Creek, the trail undulates beneath bluffs with views of soaring tussock covered ridges and native forest before coming to a plateau where the impressive Moonlight Lodge is located, overlooking sweeping tussock terraces and stunning beech forest.

As day turns to night we savour the sun setting behind mountain silhouettes and a star-studded sky - one of the clearest and darkest skies in the southern hemisphere, and enjoy a delicious meal at Moonlight Lodge prepared especially for you by our chef.

The lodge consists of comfortable double/twin ensuite rooms along with open plan lounge and dining areas (licensed bar) which are the perfect place to relax and enjoy the large stone fireplace and commanding views.

### Day 2 Moonlight Lodge to Blue Jacket Creek return - 11km approx

From the lodge we climb up to and along the ridgeline which separates the Shotover River and Moonlight River valleys and offers you breathtaking views of the Southern Alps out over the Shotover river towards Coronet Peak famous for its world class ski field.

The panoramas here are spectacular and will delight you with the contrasting colours and contours that they generate.

Once we reach the head of Blue Jacket Creek we will have lunch and soak in the views. After lunch we walk back along the ridge and descend to Jones Creek and walk through the beech forest to Moonlight Creek and on to Moonlight Lodge.



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## itinerary continued

Custom Groups: Options are available for this tour.

### Day 3 Explore Moonlight Creek - 6 to 7km approx

Today's hike will take us deep into beech forests, exploring mountain streams and waterfalls. We discover the remnants of the gold mining times whilst walking along historical water races and tailings with glimpses into the rich gold mining heritage of the area, once home to over 3000 gold miners during the 1862 gold rush.

In Moonlight Creek a cooling swim is possible.

After a picnic lunch we return to our accommodation where the remainder of the afternoon can be spent enjoying the comfortable surrounds of Moonlight Lodge and the mountain vistas.

Hiking distance: approx. 7km - Time: approx. 4hrs with breaks

### Day 4 Moonlight Lodge to Queenstown - varied km

After a final hearty breakfast, we farewell our hosts and leave Moonlight Lodge. We hike back down Moonlight Creek to the old gold mining settlement of Sefferstown on the junction of Moonlight and Moke Creek. From here we follow the track all the way out to the picturesque Moke Lake. Moke Lake is a real gem showcasing some mirror like reflections of the surrounding mountains and grasslands.

From Moke Lake we then board our vehicle and return to Queenstown and the end of your journey. Hiking distance 14.5km

#### ALTERNATIVE HELI HIKE FINISH

Today's hike and magical views have the potential to be the highlight of the trip. A heli-hike takes us trekking far from the valley floor and into the extraordinary sub-alpine environment of Ben Lomond (1748m).

The skilled pilot will land us on the north west ridge of Ben Lomond and then we are left in silence. Depending on the prevailing weather and group ability, we will aim to walk through the tussocks up a broad ridgeline to the summit of Ben Lomond, a climb of up to 500m. From here there are awe-inspiring panoramas of Lake Wakatipu, the distant Remarkable and Richardson Ranges, along with the mountains and valleys we have been exploring over the past 3 days.

We descend until we reach the Skyline Gondola, which provides a quick ride down into Queenstown and then a short walk to the central luggage collection point to the conclusion of the trip

Hiking distance: approx. 11km - Time: approx. 5 hrs

**Please Note:** The flight is subject to weather conditions; a minimum number of passengers and the payment of an extra fee. Please enquire as to the details involved and pricing.



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## Accommodation



### MOONLIGHT LODGE

- Moonlight Lodge is located deep in the Moonlight Valley behind Queenstown, overlooking sweeping tussock terraces and stunning beech forest.
- The lodge sits 700m above sea level, so guests can anticipate cool nights and spectacular star gazing throughout Spring, Summer and Autumn.
- Comfortable double/twin and multi-share rooms all with ensuites. The open plan lounge and dining areas (licensed bar) are the perfect place to relax and enjoy the large stone fireplace and commanding views.



#### Facilities

- Open plan dining and lounge
- Mezzanine den area
- Large lawn

Power is supplied by solar system during the day.  
A generator is only used in the evening if required.

Single Supplement is 50% of the tour cost



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## Food

You will enjoy great local cuisine; breakfasts and hearty packed lunches during the day, with restaurant quality delicious home cooked farm style 3 course dinners prepared by your chef in the evenings. If you have any dietary issues or food allergies, we are happy to cater for these, please advise the office of details when you make your booking. Alcohol is not included in the tour cost, but is available for purchase most nights.

## Luggage

Tuatara Tours transports all your luggage for the duration of the tour.

## Tour Kit Bag - Exclusive to Tuatara Tours

To ensure you get the very best out of your journey with the least of fuss, we provide you with a kit bag full of useful goodies. This will be given to you at the start of your tour on day 1.

## An experienced and fully qualified guide

## All transport

## Access and Concession fees paid to the Department of Conservation

## NZ Goods and Service Tax (GST)

## Safety and Risk Management

To ensure maximum safety for all, our guides are certified first aiders and fully qualified drivers. Tuatara Tours operate under a Safety and Risk Management Plan which is regularly audited and approved by a qualified and independent auditor.

## what is not included

- pre and post tour
- accommodation
- alcoholic drinks
- helicopter flights
- personal expenses
- gratuities, tipping is not expected in NZ but gratefully received. It is at your discretion whether or not to reward for excellent service



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## pre tour checklist

Please ensure you have the following items for your walking tour.

- ☐ Medium size day pack with waterproof liner
- ☐ Boots or sturdy walking shoes, preferably with ankle support
- ☐ Waterproof rain jacket with hood
- ☐ Woollen (merino) or polypropylene thermals (top and bottom)
- ☐ Polar fleece jacket or top
- ☐ Warm hat and gloves-fleece or woollen
- ☐ Pair of shorts / long trousers (preferably quick-dry fabric, no jeans)
- ☐ Woollen or thermal socks-three or four pairs

The following are highly recommended

- ☐ Walking poles (we have these available if you need them)
- ☐ Waterproof over trousers
- ☐ Gaiters
- ☐ Swimsuit
- ☐ Sun hat and sun glasses
- ☐ Spare boot laces
- ☐ Pair of light shoes or sandals for the evening
- ☐ A change of clothing for the evening
- ☐ Sunscreen, insect repellent
- ☐ Personal first aid items-including blister block or foot fleece
- ☐ Personal toiletries
- ☐ Camera
- ☐ Water bottle (we supply you with one bottle, but you may wish to bring another.)

We do not recommend you walk in cotton garments, jeans or silk. These fabrics take much longer to dry after perspiration or wet weather and you may feel damp and cold, even inside the best raincoat.

Plan around three layers of clothing, your inner or core layer which should be wool (merino) or polypropylene to trap warmth against the skin, a middle layer, and a top waterproof layer to protect from rain and wind.

Please keep your overnight bag (must be a soft bag not a suitcase) to approximately 15kg's maximum, bag space can be limited large heavy bags may be refused. If you have extra luggage, please arrange to leave this with your accommodation providers pre tour.







# The Queenstown Ben Lomond Walk



## FAQ's - frequently asked questions

**How do we book a tour?** The deposit is \$300 per person to confirm your place and can be paid with a credit card through our website at <https://www.tuataratours.co.nz/make-a-payment/> (we accept Visa or Mastercard with no card surcharges) or by internet banking or bank transfer (New Zealand bank account holders only) to Tuatara Tours NZ Ltd account: 01 0797 0308837 00. Please use your surname or tour booking number as a reference when making a payment so we can identify it as yours.

**When is the balance due?** Your final balance is due 90 days prior to departure. We will email you a reminder when this is due. You are welcome to pay in instalments as long as your tour is paid in full by the due date. Please email us each time you make a payment so we can confirm receipt.

**What if I need to cancel?** Please see our Terms and conditions for our cancellation policy: <https://www.tuataratours.co.nz/terms-conditions/>. We do recommend you purchase travel insurance to cover you in the case that something unexpected happens and you cannot proceed with your tour.

**How big are the groups?** Normally we take a maximum of 12 people on a tour but are happy to cater to larger groups on request if you are planning to get a group together.

**Do I have to share a room?** The tours are priced on a twin share basis (2 people to a room), please let us know at the time of booking if you prefer a queen room (one queen bed) or a twin room (2 separate beds). If you are a solo traveller we will room you with another single person of the same gender, or you may wish to pay an additional single supplement to reserve a private room to yourself.

**Am I fit enough?** As a general guideline we suggest the following activity level guide for our tours:

### Walking Tours:

Easy/Mild: An average level of fitness, you should be comfortable walking 12km on well-formed tracks and roads with a small amount of incline.

Moderate: An above average level of fitness, you should be comfortable walking 20km, on formed tracks and roads with some average to steep inclines at times.

Challenging: An above average level of fitness, you should be comfortable walking 20+ km, on partially formed tracks and roads, some steep inclines, some easy river and creek crossings.

### Cycle Tours:

Previous cycling experience is necessary to comfortably complete a multi-day cycle tour.

Easy/Mild: An average level of fitness, you should be comfortable biking 25km on well-formed tracks and roads with a small amount of incline.

Moderate: An above average level of fitness, you should be comfortable biking 45km on formed tracks and roads with some average to steep inclines at times.

Challenging: An above average level of fitness, you should be comfortable biking 50+km on partially formed tracks and roads, some off-road, some steep inclines, some easy river and creek crossings.

If you have any concerns about your fitness level, or ability to complete a tour, please call our office staff and we can discuss this further with you.

**Can you pick me up for the tour?** Yes, if your tour starts in Nelson, Christchurch, Queenstown or Rotorua pickups and drop offs are available at most central city hotels and motels. Pick-ups are not possible at Airbnb properties or in residential suburbs. Please check with our office before you book accommodation if you are not sure about the location of your stay. If your tour departs from Picton we ask you to make your own way to the meeting point on the wharf for the tour departure.



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# The Queenstown Ben Lomond Walk



## FAQ's - frequently asked questions - continued

**What's the best time to do a tour?** New Zealand is known to have four seasons in a day. Rain can be expected at any time throughout the year, and we depart rain, or fine so you should always be prepared for sudden changes in weather or temperature and always have the appropriate gear with you. Gear lists are in our trip notes for each tour.

Spring (September-November) and Autumn (March-May) are generally cooler months for experiencing the outdoors with temperatures averaging 15-25 degrees during the day.

Summer (December-February) is usually warmer with averages of 20-30 degrees and has longer sunshine hours due to daylight saving. We typically see more activity on the trails over February, March and April so September to December can be a quieter time to travel if you prefer trails less busy.

**Do I have breakfast on the first day or is this included?** Your tour starts after we pick you up on the first day so please come having had breakfast. After this all meals on tour are included for you as per the trip inclusions in your itinerary.

**What sort of food do you provide?** We provide continental breakfasts, either café or packed lunches, and an evening meal either in-house at your accommodation, or dining out at a local restaurant. We can cater for vegetarian, vegan, gluten free and dairy free diets, and most food allergies, however these need to be advised at the time of booking.

**Do you provide alcohol?** No but this can be purchased each evening with your meal, or you are welcome to bring a small amount for your own personal consumption. BYO is not available when dining at licensed premises.

**Do I need to come ready to walk or cycle?** Yes, please come dressed ready to walk or cycle with your overnight bag packed ready for the transport. During the day you will not have access to your overnight bag so please make sure to have all the items you require for use during the day, packed in a day pack for easy access. For some of the tours there is a ride of up to several hours in the bus to get to your start location, if you are not comfortable travelling in full walk or cycle gear, please have this readily available to change into before the walk /ride starts.

**Can I fly in/fly out the same day?** Ideally, we recommend you arrive the day prior to your tour and depart the morning after the tour finishes just in case there are any unexpected delays or cancellations to your flights.

**Can I bring my own bike for the cycle tours?** Yes, please make sure it has been serviced and is fit for purpose for the trail you are undertaking. If you are not sure, please check with our office staff on booking.

**What comes with the hire bikes?** Our hire E bikes, and standard bikes all come with a comfortable memory foam saddle and a rack bag for carrying your jacket, phone, and a drink bottle. Helmets and hi-vis garments are issued with each bike, and as helmets are required by law in New Zealand, we ask riders to wear these at all times while riding. The support vehicle is never far away if you need access to other items of your clothing or equipment.

**How much luggage can I bring on tour?** Space is limited so we would appreciate if you could please keep your luggage to one hand carry and one overnight bag or suitcase max 20kg. For the Abel Tasman we provide a bag for you to pack into (please see trip notes for the Abel Tasman tours) and for Queen Charlotte tours please limit luggage to 15kg as there are restrictions on the size and weight of bags that can be transported on the water taxis. On some of the hiking tours you may be required to carry your own pack, this is specified in the packing list for your tour

### Are all your tours guided?

Our walking tours, with the exception of the Queen Charlotte Boat stay tour, are all guided by a knowledgeable local guide, they provide information on the terrain you are passing through as well as logistical support.

On a cycle tour we provide a support vehicle and driver-guide throughout to help with any bike issues, first aid, trail instructions and to set up for meal breaks. On occasion they will bike a section of the trail with you to highlight places of interest or point out directions, but they do not guide the full trail. If anyone needs to take a break from the riding, you are welcome to make use of the vehicle at any stage.

If there is something we have not covered in these FAQ's please feel free to call **0800 377 378** or email our office team for further assistance.



# The Queenstown Ben Lomond Walk



## Pre and Post Departure Accommodation Options - Queenstown

Each of the properties below can be booked directly with the host for the best rates.

On the morning of your tour, we will meet you at your accommodation. Please let us know where you have booked to stay and we will confirm the time for pickup with you. For some of the locations below, we will need you to walk a short distance to the nearest bus stop for pickup as parking is not available directly in front of the property.

Please note: Pickups are not available at Airbnb properties or in residential suburbs, if you are not sure about your pre/post tour location please call or email us to check.

PROPERTY TYPE	WEBSITE	LOCATION
<b>4-5 STAR HOTELS</b>		
Sofitel Queenstown	<a href="https://www.sofitel-queenstown.com/">https://www.sofitel-queenstown.com/</a>	8 Duke St Queenstown Town Centre
Hotel St Moritz	<a href="https://www.stmoritz.co.nz/">https://www.stmoritz.co.nz/</a>	10/18 Brunswick Street 5 min walk to town
Novotel Queenstown Lakeside	<a href="https://www.all.accor.com/hotel/5308/index.en.shtml">https://www.all.accor.com/hotel/5308/index.en.shtml</a>	Cnr Earl St and Marine Parade Queenstown Lakefront
Crown Plaza	<a href="https://www.queenstown.crowneplaza.com/">https://www.queenstown.crowneplaza.com/</a>	93 Beach Street Queenstown Town Centre
QT Queenstown	<a href="https://www.qthotels.com/queenstown/">https://www.qthotels.com/queenstown/</a>	30 Brunswick Street 5 min walk to town
<b>ECONOMY HOTELS / 3 STAR+</b>		
Rydges Lakeland Resort	<a href="https://www.rydges.com/accommodation/new-zealand/queenstown-resort/">https://www.rydges.com/accommodation/new-zealand/queenstown-resort/</a>	38-54 Lake Esplanade 10 min walk to town
Copthorne Hotel and Apartments	<a href="https://www.millenniumhotels.com/en/queenstown/copthorne-hotel-apartments-queenstown-lakeview/?cid=nzmpswim">https://www.millenniumhotels.com/en/queenstown/copthorne-hotel-apartments-queenstown-lakeview/?cid=nzmpswim</a>	88 Frankton Road 10-15 minute walk to town
Copthorne Hotel and Resort Queenstown Lakefront	<a href="https://www.millenniumhotels.com/en/queenstown/copthorne-hotel-and-resort-lakefront-queenstown/">https://www.millenniumhotels.com/en/queenstown/copthorne-hotel-and-resort-lakefront-queenstown/</a>	Cnr Frankton Road and Adelaide St 5 min walk to town
<b>MOTEL SELF CATERING</b>		
Amity Serviced Apartments	<a href="https://www.amityqueenstownaccommodation.co.nz/">https://www.amityqueenstownaccommodation.co.nz/</a>	7 Melbourne St 5 min walk to town centre
Bella Vista Motel	<a href="https://www.bellavista.co.nz/our-motels/queenstown">https://www.bellavista.co.nz/our-motels/queenstown</a>	36 Robins Road 10-15 min walk to town centre
Garden Court	<a href="https://www.marsdenhotels.co.nz/gardencourt/">https://www.marsdenhotels.co.nz/gardencourt/</a>	41 Frankton Road 5 min walk to town centre
<b>AIRPORT VICINITY (Drive or ride local bus to town centre)</b>		
Hilton Queenstown Resort and Spa	<a href="https://www.hilton.com/en/hotels/zqnhqhi-hilton-queenstown-resort-and-spa/">https://www.hilton.com/en/hotels/zqnhqhi-hilton-queenstown-resort-and-spa/</a>	79 Peninsula Rd, Kawerau Village 10km drive to town Centre
Wyndham Garden Queenstown	<a href="https://www.wyndhamhotels.com/wyndham-garden/">https://www.wyndhamhotels.com/wyndham-garden/</a>	32 Red Oaks Drive, Remarkables Park-10km drive to town centre
Ramada Suites	<a href="https://www.ramadaremarkables.co.nz/">https://www.ramadaremarkables.co.nz/</a>	24 Hawthorne Drive, Remarkables Park-10km drive to town centre
<b>ARROWTOWN</b>		
Shades of Arrowtown Motel	<a href="https://www.shadesofarrowtown.co.nz/">https://www.shadesofarrowtown.co.nz/</a>	9 Merioneth Street, Arrowtown 30 min bus ride to Queenstown
Arrowtown Holiday Park	<a href="https://www.arrowtownholidaypark.co.nz/">https://www.arrowtownholidaypark.co.nz/</a>	12 Centennial Ave, Arrowtown 30 min bus ride to Queenstown





# The Queenstown Ben Lomond Walk



## Pre and Post Tour Accommodation Options in Queenstown



### Accommodation Options

A	Sofitel	H	Amity Serviced Apartments
B	Hotel St Moritz	I	Bella Vista Motel
C	Novotel Queenstown Lakeside	J	Garden Court Suites and Apartments
D	Crown Plaza	K	Hilton Queenstown Resort and Spa
E	QT Queenstown	L	Wyndham Garden Queenstown
F	Rydges Lakeland Resort	M	Ramada Suites
G	Copthorne Hotel and Apartments	N	Copthorne Hotel and Resort



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## making an enquiry

Go to [www.tuataratours.co.nz](http://www.tuataratours.co.nz), or scan the code to the right and then click the make an enquiry button and submit your enquiry using the form provided.



We enjoy talking to people about their travel interests. So feel free to contact us directly if you'd rather not fill out a form.

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## custom tours

We Can Customise Existing Tours - You may want to spend an extra day or you may want to add an element to your tour!

We Can Design A New Tour Just For You.

We have years of experience in creating custom-made tours for groups, so if you are planning a tour for your friends, family, club, corporate workplace.... contact us now.

## subscribe to our newsletter

Our newsletter will be emailed to you monthly on the first working day of every month.

- latest trips
- travel advice
- events & attractions
- and more!

Go to [www.tuataratours.co.nz](http://www.tuataratours.co.nz) and go to the newsletter sign up in the footer of any page.



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# Queenstown/Ben Lomond Walk







# The Queenstown Ben Lomond Walk



## TERMS & CONDITIONS

Tuatara Tours NZ Limited accepts bookings subject to the following conditions:

### Contract

This contract is between Tuatara Tours and you the client being any person travelling or intending to travel on a tour supplied by Tuatara Tours as the operator. The contract, including all matters arising from it, is subject to New Zealand law and the exclusive jurisdiction of the New Zealand courts. Only Employees and Directors of Tuatara Tours have authority to vary or omit any of the terms.

Cancellation Policy due to travel restriction that is imposed by either the New Zealand government or any other government.

Should your trip be impacted by a travel restriction that is imposed by either the New Zealand government or any other government, we will either work with you to transfer your trip to a future date at no additional cost, or provide you with a full refund.

### Price

The price is quoted in New Zealand dollars and includes GST of 15%. The price is based on prices at time of publishing and Tuatara Tours hereby reserves to modify without notice those prices in any way considered necessary or desirable.

Organised tour accommodations are based on a twin/double share accommodation. Individual travellers will be placed in rooms together with other individual travellers of the same sex. A single supplement is available on request.

### Confirmation of Booking

Bookings are confirmed upon receipt of the full tour price which is payable 90 days prior to the commencement of the tour. Tuatara Tours or their agents reserve their right to decline any booking at their discretion.

### Cancellation

If a client wishes to cancel a Tour the following charges will be applied: (Unless stated otherwise)

1. 91+ days prior to departure – no fee
2. 90-60 days prior to departure – NZD\$300.00 per person applies
3. 59-30 days prior to departure – 30% of total package cost applies
4. 29-0 days prior to departure – 100% of total package cost applies
5. After tour commencement – no refund available.

These cancellation fees are not negotiable, therefore we strongly recommend that you purchase travel insurance.

### Travel Insurance

Tuatara Tours recommends that the client take out tour cancellation insurance together with all other necessary travel insurances. Obtaining all necessary insurances is the responsibility of you the client and Tuatara Tours can not held liable for any failure on your part to get insurance.

### Medical conditions

When you book you must notify us of any medical condition, medical history or medication that you are on.

### Changes to Tours

Tuatara Tours will use its best endeavours to ensure that all tours are operated as advertised. It may be that reasonable changes in the itinerary may need to be made where is deemed necessary or advisable by Tuatara Tours. Changes will be advised to the client as soon as is reasonably possible. Where a tour service needs to be changed, a substitute or similar quality or standard will be provided.

### Weather

Adverse weather conditions may mean that planned activities cannot proceed as intended. A decision to change an advertised tour based on the weather conditions will be made by a tour guide at the time and is made in the best interest of the group and their safety. Tuatara Tours and or their contracted suppliers can not be held responsible to any changes as a result of the weather.

### General conditions

Tuatara Tours, its agents, contractors and guides do not accept responsibility or liability for loss, damage to, or theft of personal belongings (owners risk) or for any expenses, including medical and transport expenses arising from a personal accident, injury, illness, or hospitalisation. Tuatara Tours and their guides reserve the right to make any alterations to the itinerary in the interest of safety, or unforeseen circumstances due to causes such as weather, illness or misadventure. Every reasonable endeavour will be made to keep to published schedules but no guarantee is given. Tuatara Tours will not be held liable for costs incurred by change, delay or the missing of connecting services. Tuatara Tours reserves the right to exclude a person from a tour at any time, if in the opinion of the guide or operator, that person may be likely to risk the health, safety or comfort (including unsociable behaviour) of other clients, him or herself or the environment. In such circumstances, Tuatara Tours will not be obliged to offer any refund or transfer ticket. These terms and conditions apply to each participant including in a group booking. Where a booking is made on behalf of a group or two or more people then each participant in the group must be made aware of and accept these terms and conditions.







# The Queenstown Ben Lomond Walk



Explore the goldmining history and unique alpine flora and fauna of this amazing area

## RISK DISCLOSURE STATEMENT

In any adventure activity, there is an element of risk involved. Risks in undertaking this activity include (but are not limited to): hypothermia, heat exhaustion, physical injury caused by environment i.e. rock falls, and physical injury caused by self, i.e. falling over.

Tongariro National Park is an active volcanic area, and eruptions from any of the volcanoes can happen at any time. Early warning systems and alarms are in place that indicate times of increased volcanic activity, however events can occur without any warning.

The staff and management of TuataraTours and any of its agency partners take all practicable steps to identify and minimise potential dangers. The Operator makes all arrangements for all tours on the condition that it shall not be liable for any sickness, injury, damage, loss, accident, delay or irregularity which may be occasioned, either directly or indirectly, by reason of any defect in any vehicle, vessel or aircraft, by weather, by any other cause, or through acts of default of a company or person engaged in conveying the passengers, or in carrying out arrangements for these activities.

We strongly recommend that you purchase travel insurance prior to your trip. By participating in this activity, you are expressly assuming those risks and responsibilities and are, to the maximum extent permitted by law releasing the Operator, its officers, employees, directors, agents and any other person associated with us, from any liability, claims, loss, damages or expenses (whatsoever and irrespective of whether direct, indirect or consequential) caused by any event including but not limited to: personal injury or death; property loss or damage; acts which may be construed as negligible or accidental; any other loss, damage, suffering, emotional or nervous disorder suffered by you or any other person in relation to this activity. You accept that you have been advised to obtain adequate travel insurance for all persons named on the booking.

In participating in the activity, the customer agrees to be bound by the following conditions:

- My successors, executors and administrators are bound by the Terms and Conditions;
- I agree not to commence any litigation proceedings in any country in relation to the risks and liabilities set out above and to indemnify the Operator against any claims;
- I confirm and warrant I am physically fit and suffer no medical conditions, which may affect my ability to participate in the activity;
- I confirm I am aware that professional medical assistance may be difficult and/or take some time to access due to the remote areas in which we are travelling;
- I consent to receive medical treatment in the case of injury, accident or illness during the activity and to indemnify the Operator against any claims, costs or expenses in respect of the treatment;
- I agree that any film, sound, video or other recordings taken of or during the activity will not be used in any production, or advertising without prior consent of the Operator, however the Operator may use such recordings itself at its complete discretion without any prior approval; and
- I agree to listen to my driver/guide/host, follow their instructions and make sure any children in my care do the same. Furthermore, the Operator will not be responsible for any personal injury and/or property damage caused by you and any costs for such injury/damage will be your responsibility. You shall indemnify the Operator in relation to such costs.

## NZ Walking Tours

The Akaroa Walk  
The Queenstown Ben Lomond Walk  
The Queen Charlotte Walk  
The West Coast Trail  
The Hump Ridge Track Walk  
The Coromandel Explorer Walk  
The Tongariro Crossing Walk  
The Waikaremoana Discovery  
Great Barrier Island Escape  
The Abel Tasman Walk - 3 Days  
The Abel Tasman Walk - 5 Days  
The Abel Tasman Walk/Kayak - 3 Days  
The Abel Tasman Walk/Kayak - 5 Days  
Bucket List Walk

## NZ Cycling Tours

Around The Mountains Cycle Trail  
The Alps 2 Ocean Cycle Trail  
The West Coast Wilderness Cycle Trail  
The Queenstown Cycle Trail  
The Otago Rail Trail  
The Tasman Great Taste Trail and  
Golden Bay Explorer

## Overseas Tours

Bhutan Tours  
Japan Walking Tours  
Australia Walking Tours

All of these tours and more available at  
[www.tuataratours.co.nz](http://www.tuataratours.co.nz)