



5 Days

A scenic cruise, lush native forest, pristine bays and golden sandy beaches
5 Days, 4 Nights Mild Grade



# tour highlights

- Beaches to die for
- Sweeping bays
- Amazing flora and fauna
- Historic sights
- Fantastic meals
- Great company
- Experienced attentive guide

### tours run

Tuesday 7:00am Sept to Nov & April (Weekly) Tuesday 10:00am Dec to March (Weekly) Starting in Nelson

## tour cost:

2024 / 2025

Shoulder Season Regular Season NZD\$2800 NZD\$2900

Shoulder Season Dates are: September 1 to October 31, April 1 to 30.









5 Days

## the tour

The Abel Tasman Walk / Kayak - 5 Days tour takes you through the National Park the best way possible: on foot and by kayak. Plus, you'll have the luxury of 5 days to explore thoroughly! One of New Zealand's sunniest areas, the Abel Tasman National Park sits at the far northwest of the South Island.

It features lush native forest, golden sandy beaches, impressive headlands, and sparkling rivers, rock pools and ocean bays. Out kayaking, you may even see a seal colony. You'll stay in beachfront homesteads, with plenty of options each day, including simply ferrying from lodge to lodge if you'd prefer more relaxation. The expert guides will help you get the most from each day, and make sure you're fully briefed to sea kayak in safety.



Day 1 Nelson/Motueka to Awaroa via Totaranui

Day 2 Explore Awaroa
Day 3 Awaroa to Torrent Bay
Day 4 Explore Torrent Bay

Day5 Torrent Bay to Motueka/ Nelson



# trip grading

To determine the grade of a particular adventure we consider a number of factors. These include the condition of the terrain, the altitude, the number of pass crossings and the length of the trip. *The Abel Tasman Walk / Kayak - 5 Days* is graded Mild: an average level of fitness, you should be comfortable walking 10 to 15km on well-formed tracks and roads with average incline.

# start / finish times

Please confirm times with us before you book connecting airline flights. After NZ Daylight Saving ends in April, all trips start early with pick up in Nelson 7.15–7.40am and Motueka 8.15am for the Vista Cruise departure from Kaiteriteri at 9.20am. If Start/Finish times don't suit your itinerary, please contact us to make alternative arrangements. All the itineraries can be flexible to accommodate your needs or schedule.

Other important information: The 5 Day Kayak & Walk runs at the same time as the 5 Day Walk, so members of your travelling party can book different options, meeting up at the lodges in the evening. We reserve the right to alter itineraries, timetables and vessel types. All travel is subject to weather and tides which may cause delay or cancellation











5 Days

# itinerary

Options are available for this tour.

### **Pre Tour**

On the night prior to your tour we will deliver a gear bag to your hotel/motel reception. This is the bag you will use for your overnight luggage for the tour. It is a black sports bag with a plastic liner and is yours to take away after the tour.

Please pack into this the items you will need each night at the lodges. Any excess gear can be stored for you at the walk office on the day of departure.

On the morning of your first day, you will be picked up from your accommodation, or if you have a car, you will be directed to safe parking. Day Packs can be borrowed if required, and excess luggage can be safely stored. There is a safe in the office for use if you need to store valuable items.

Lodges operate on a tab system so any payments for drinks etc are settled at the end of the tour.

Please Note: This tour is very flexible, with a number of options available to take optimal advantage of weather conditions for your walking comfort.

• The trip direction may be reversed in some cases, with an earlier pick up in Nelson and Motueka.

**Remember:** kayaking or walking each day is optional. You are welcome to travel on any of the scheduled ferry services, or you can switch from kayaking to join groups walking that section of the track. The flexibility is perfect for parties travelling together but not wanting to do the same activities. Please discuss options with your guide before each day's departure.

**Kayak safety:** When sea and weather are calm, sea kayaking requires little skill or strength. However, although the beaches are sheltered, weather conditions can change rapidly, and you may have to paddle against the wind. If you follow your guides' instructions, your kayaking will be safe and fun. The boat crew will provide full back-up if kayaking becomes too difficult. Double kayaks are used because of their stability, and the ease of having 2 people sharing the paddling.

## Day 1 Nelson / Motueka to Awaroa via Totaranui

Board the comfortable Vista Cruise to travel the length of the golden Abel Tasman coast from Kaiteriteri north to Totaranui, relaxing on the viewing decks and enjoying refreshments from the cafe. From Totaranui, walk through mature native forest and along secluded beaches to the breathtaking expanse of Awaroa Inlet where you'll reach Meadowbank Homestead – a faithful recreation of the Wilson family's original home on the 'finest site in the bay'. Approximate times

- Scenic drive to Kaiteriteri 1 hour from Nelson, or 20 mins from Motueka
- Cruise Kaiteriteri to Totaranui 1 hour 40 mins
- $\bullet \qquad \text{Walk Totaranui to Awaroa 2.5 hours (7km/4.5 miles) including tidal crossing; maximum elevation 100m/340ft}$

### Trip details

Pick up in Nelson or Motueka

Meet your guide at the Motueka office for a welcome briefing with time for last-minute luggage organisation, before departing to Kaiteriteri by coach.

Vista Cruise departs Kaiteriteri.

Arrive Totaranui to walk to Awaroa Inlet. Either walk, if the tide is out, or take a boat ride across the stunning expanse of the largest inlet on the coast.

Enjoy a warm welcome at Meadowbank Homestead at Awaroa, right on the edge of the inlet. Freshen up with a hot shower in your ensuite room while your hosts pr epare a delicious evening meal. Local beer and wine is available for purchase at the in-house bar.

Accommodation: Meadowbank Homestead at Awaroa Meals included: lunch, afternoon tea, dinner

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# 5 Days

## Day 2 Explore Awaroa

Relax over breakfast overlooking Meadowbank's gardens and the beautiful waters of Abel Tasman's largest tidal estuary. Your guide will help you create your perfect day whether you want to be active in Awaroa's beautiful surrounds or just savour the comfort and tranquillity of Meadowbank.

### Optional activities

- explore Awaroa estuary on foot (up to 4 hours) or kayak (up to 2 hours; tides permitting)
- visit early European and pre-European historical sites
- unwind on the beach
- relax and enjoy the comforts of Meadowbank Homestead

Accommodation: Meadowbank Homestead at Awaroa

Meals included: breakfast, morning & afternoon tea, lunch, dinner

### Day 3 Awaroa to Torrent Bay

Wake to breakfast overlooking Meadowbank's gardens and the waters of Abel Tasman's largest tidal estuary. Walk over a forested saddle to Onetahuti where your guide will settle you into your stable, double kayak with full instructions and safety briefing. You'll then kayak through Tonga Island Marine Reserve and explore hidden inlets on the way to Torrent Bay.

### Approximate times

Walk from Awaroa to Onetahuti – 1.5 hours (5km/3 miles); max. elevation 85m/28oft Sea kayak from Onetahuti to Torrent Bay – 4 hours (10km/6 miles)

### Trip details

Depart Awaroa for the scenic walk to Onetahuti, which features a beautiful boardwalk and bridge designed by local iwi (Maori tribe). Stroll along the golden sands and enjoy refreshments supplied by your guide.

After instructions and safety brief, your guide will lead the way to Tonga Island Marine Reserve. Weather permitting, kayak to the seal colony where New Zealand fur seals breed. Floating on clear, turquoise waters paddle past Tonga Quarry and the Tonga Arches, where your guide will share stories about the unusual granite features and relics from the historic quarry.

Stop for lunch at sheltered Bark Bay, where you can take time out to explore, swim or relax on the golden sand. After lunch, continue beach hopping along the coast with picture-postcard views, including the Falls River and Frenchman's Bay.

Paddle into beautiful Torrent Bay with its village of beachfront holiday houses including the Torrent Bay Lodge where your ensuite room and evening meal awaits

Accommodation: Torrent Bay Lodge Meals included: breakfast, morning & afternoon tea, lunch, dinner









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## Day 4 Explore Torrent Bay

Your guide will happily help you choose what to do today, whether you want to head off on adventures or just relax at the beachfront lodge.

### Optional activities

- walk through breathtaking virgin forest up to the waterfalls on Falls River
- kayak or walk around the estuary and visit the peaceful grotto of Cleopatra's Pool
- walk to the golden expanse of Anchorage beach and picturesque Te Pukatea cove visiting historic Maori sites at Pitt Head along the way
- unwind on glorious Torrent Bay beach
- relax and enjoy the comforts of the lodge

Accommodation: Torrent Bay Lodge Meals included: breakfast, morning & afternoon tea, lunch, dinner

# Day 5 Torrent Bay - Kaiteriteri to Motueka/Nelson

Wake up to morning light on the golden sands of Torrent Bay and a hearty breakfast to set you up for paddling to Te Pukatea Bay and past the islands of the Astrolabe Roadstead to Kaiteriteri.

### Approximate times

- Sea kayak from Torrent Bay to Kaiteriteri 4.5 hours (12km)
- Scenic drive from Kaiteriteri 20 mins to Motueka or 1 hour to Nelson

### Trip details

Launch your kayak from Torrent Bay and paddle southwards along the coast while your guide shares stories of early explorers, shows you bays and beaches, and introduces you to the predator-free wildlife sanctuary of Adele Island. If the wind is with you, you may get to hoist a specially designed sail to ride the sea breeze.

Stop for lunch and a rest at a sheltered beach, then continue your journey through azure waters to the famous Kaiteriteri beach. Arrive at Kaiteriteri where a driver will meet you for the return journey to Motueka and then on to Nelson.

Meals included: breakfast, morning tea, lunch

This tour is operated in conjunction with another operator.









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### what is included

### Accommodation

Based on a twin share. Double or twin rooms with ensuite facilities. Communal lounge with tea and coffee making facilities

Night 1	Beachfront Lodge	
Night 2	Beachfront Lodge	
Night 3	Beachfront Lodge	
Night 4	Beachfront Lodge	

#### Food

You will enjoy great local cuisine; breakfasts and hearty packed lunches during the day, and meals of wholesome home-cooked fare prepared by your host/hostess in the evenings. If you have any dietary issues or food allergies, please advise the office of details when you make your booking. Alcohol is not included in the tour cost, but is available for purchase in the evenings.

### Luggage

Your luggage is transported for the duration of the tour. All you carry is a small day pack with your personal gear, drink and lunch. An overnight bag is provided for you to pack your gear into. (See pre tour checklist)

### An experienced and fully qualified guide

The guides are very experienced, friendly walkers and bikers who love to share their knowledge of New Zealand's flora and fauna and local history. They all hold current first aid certificates, and are the very best people to ensure your experience will be one to remember.

### All transport - for the duration of the tour

# Access and Concession fees paid to the Department of Conservation

### NZ Goods and Service Tax (GST)

### Safety and Risk Management

To ensure maximum safety for all, our guides are certified first aiders.

This tour is operated in conjunction with another operator.

# what is not included

- pre and post tour accommodation
- · alcoholic drinks
- · personal expenses
- gratuities, tipping is not expected in NZ but gratefully received. It is at your discretion whether or not to reward for excellent service









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Please ensure you have the following items for your walking tour.

۲	'lease	e ensure you have the following items ready for each day, either on you or in your day pack:
		Medium size day pack with waterproof liner, approx. 30 litre (we can loan you one if you don't have your own)
		Waterproof rain jacket with hood
		Comfortable sturdy sports or hiking shoes.
		Sandshoes, water socks or sports sandals; essential for tidal crossings on the walk and for protecting feet when in
		the kayak (they will get wet-no jandals, flip-flops or scuffs)
		Woollen (merino) or polypro thermals (top and bottom)
		Polar fleece jacket or top
		Warm hat and gloves-fleece or woollen
		Pair of shorts / long trousers (preferably quick-dry fabric, you may have to roll up your trousers when embarking or disembarking from the kayak or launch and you may get wet)
		Swimsuit and small towel (Beach towels available for sale at our office)
		Sun hat, sun screen and sunglasses
		Insect repellent and hand sanitiser
	$\overline{}$	Drink bottle
		Any essential personal medication-including blister block
		Camera
A	spo	ollowing items are also highly recommended and can be transported for you in your lodge bag to each lodge: rts bag (47x35x25cm)is supplied that is carried to your accommodation each day by launch, any extra luggage will not fit in this bag can be stored for you at the office before you depart on your tour.
		Spare socks- woollen or thermal
		Spare shoe laces
		Light shoes , sandals or slippers for the evening
		A change of clothing for the evening
		Spare set of hiking clothes and underwear
		Personal toiletries Personal toiletries
		Personal toiletries Small torch
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gear if necessary.

Cotton clothing (especially denim) is not recommended. It is very heavy and cold if it gets wet and takes a long time to dry, thermal quick-dry fabrics such as polypro, polar fleece and wool are best.

Please do not bring tissues or paper towels (they add to litter in the park), we suggest cotton handkerchiefs. No Hairdryers please-the generated electricity cannot power them (battery chargers and electric razors are ok). Any valuable items such as jewellery, passports etc can be left in safe storage in the office.

Lodges operate on a tab system so any payments for drinks etc are settled at the end of the tour.

Cellphones: coverage is intermittent south of Awaroa, there is no coverage north of Awaroa Bay.









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# FAQ's - frequently asked questions

How do we book a tour? The deposit is \$300 per person to confirm your place and can be paid with a credit card through our website at <a href="https://www.tuataratours.co.nz/make-a-payment/">https://www.tuataratours.co.nz/make-a-payment/</a> (we accept Visa or Mastercard with no card surcharges) or by internet banking or bank transfer (New Zealand bank account holders only) to Tuatara Tours NZ Ltd account: o1 0797 0308837 oo. Please use your surname or tour booking number as a reference when making a payment so we can identify it as yours.

When is the balance due? Your final balance is due 90 days prior to departure. We will email you a reminder when this is due. You are welcome to pay in instalments as long as your tour is paid in full by the due date. Please email us each time you make a payment so we can confirm receipt.

What if I need to cancel? Please see our Terms and conditions for our cancellation policy: <a href="https://www.tuataratours.co.nz/terms-conditions/">https://www.tuataratours.co.nz/terms-conditions/</a>. We do recommend you purchase travel insurance to cover you in the case that something unexpected happens and you cannot proceed with your tour.

**How big are the groups?** Normally we take a maximum of 12 people on a tour but are happy to cater to larger groups on request if you are planning to get a group together.

**Do I have to share a room?** The tours are priced on a twin share basis (2 people to a room), please let us know at the time of booking if you prefer a queen room (one queen bed) or a twin room (2 separate beds). If you are a solo traveller we will room you with another single person of the same gender, or you may wish to pay an additional single supplement to reserve a private room to yourself.

Am I fit enough? As a general guideline we suggest the following activity level guide for our tours:

### Walking Tours:

Easy/Mild: An average level of fitness, you should be comfortable walking 12km on well-formed tracks and roads with a small amount of incline.

Moderate: An above average level of fitness, you should be comfortable walking 20km, on formed tracks and roads with some average to steep inclines at times.

Challenging: An above average level of fitness, you should be comfortable walking 20+ km, on partially formed tracks and roads, some steep inclines, some easy river and creek crossings.

### **Cycle Tours:**

Previous cycling experience is necessary to comfortably complete a multi-day cycle tour.

Easy/Mild: An average level of fitness, you should be comfortable biking 25km on well-formed tracks and roads with a small amount of incline.

Moderate: An above average level of fitness, you should be comfortable biking 45km on formed tracks and roads with some average to steep inclines at times.

Challenging: An above average level of fitness, you should be comfortable biking 50+km on partially formed tracks and roads, some off-road, some steep inclines, some easy river and creek crossings.

If you have any concerns about your fitness level, or ability to complete a tour, please call our office staff and we can discuss this further with you.

Can you pick me up for the tour? Yes, if your tour starts in Nelson, Christchurch, Queenstown or Rotorua pickups and drop offs are available at most central city hotels and motels. Pick-ups are not possible at Airbnb properties or in residential suburbs. Please check with our office before you book accommodation if you are not sure about the location of your stay. If your tour departs from Picton we ask you to make your own way to the meeting point on the wharf for the tour departure.





# 5 Days

# FAQ's - frequently asked questions - continued

What's the best time to do a trip? New Zealand is known to have four seasons in a day. Rain can be expected at any time throughout the year, and we depart rain, or fine so you should always be prepared for sudden changes in weather or temperature and always have the appropriate gear with you. Gear lists are in our trip notes for each tour.

Spring (September-November) and Autumn (March-May) are generally cooler months for experiencing the outdoors with temperatures averaging 15-25 degrees during the day.

Summer (December-February) is usually warmer with averages of 20-30 degrees and has longer sunshine hours due to daylight saving. We typically see more activity on the trails over February, March and April so September to December can be a quieter time to travel if you prefer trails less busy.

**Do I have breakfast on the first day or is this included?** Your tour starts after we pick you up on the first day so please come having had breakfast. After this all meals on tour are included for you as per the trip inclusions in your itinerary.

**What sort of food do you provide?** We provide continental breakfasts, either café or packed lunches, and an evening meal either in-house at your accommodation, or dining out at a local restaurant. We can cater for vegetarian, vegan, gluten free and dairy free diets, and most food allergies, however these need to be advised at the time of booking.

**Do you provide alcohol?** No but this can be purchased each evening with your meal, or you are welcome to bring a small amount for your own personal consumption. BYO is not available when dining at licensed premises.

**Do I need to come ready to walk or cycle?** Yes, please come dressed ready to walk or cycle with your overnight bag packed ready for the transport. During the day you will not have access to your overnight bag so please make sure to have all the items you require for use during the day, packed in a day pack for easy access. For some of the tours there is a ride of up to several hours in the bus to get to your start location, if you are not comfortable travelling in full walk or cycle gear, please have this readily available to change into before the walk /ride starts.

**Can I fly in/fly out the same day?** Ideally, we recommend you arrive the day prior to your tour and depart the morning after the tour finishes just in case there are any unexpected delays or cancellations to your flights.

**Can I bring my own bike for the cycle tours?** Yes, please make sure it has been serviced and is fit for purpose for the trail you are undertaking. If you are not sure, please check with our office staff on booking.

What comes with the hire bikes? Our hire E bikes, and standard bikes all come with a comfortable memory foam saddle and a rack bag for carrying your jacket, phone, and a drink bottle. Helmets and hi-vis garments are issued with each bike, and as helmets are required by law in New Zealand, we ask riders to wear these at all times while riding. The support vehicle is never far away if you need access to other items of your clothing or equipment.

**How much luggage can I bring on tour?** Space is limited so we would appreciate if you could please keep your luggage to one hand carry and one overnight bag or suitcase max 20kg. For the Abel Tasman we provide a bag for you to pack into (please see trip notes for the Abel Tasman tours) and for Queen Charlotte tours please limit luggage to 15kg as there are restrictions on the size and weight of bags that can be transported on the water taxis. On some of the hiking tours you may be required to carry your own pack, this is specified in the packing list for your trip

### Are all your tours guided?

Our walking tours, with the exception of the Queen Charlotte Boat stay tour, are all guided by a knowledgeable local guide, they provide information on the terrain you are passing through as well as logistical support.

On a cycle tour we provide a support vehicle and driver-guide throughout to help with any bike issues, first aid, trail instructions and to set up for meal breaks. On occasion they will bike a section of the trail with you to highlight places of interest or point out directions, but they do not guide the full trail. If anyone needs to take a break from the riding, you are welcome to make use of the vehicle at any stage.

If there is something we have not covered in these FAQ's please feel free to call 0800 377 378 or email our office team for further assistance.





# Pre and Post Departure Accommodation Options - Nelson

Each of the properties below can be booked directly with the host for the best rates.

On the morning of your tour, we will meet you at your accommodation. Please let us know where you have booked to stay and we will confirm the time for pickup with you. For some of the locations below, we will need you to walk a short distance to the nearest bus stop for pickup as parking is not available directly in front of the property. Please note: Pickups are not available at Airbnb properties or in residential suburbs, if you are not sure about your pre/ post tour location please call or email us to check.

PROPERTY TYPE	WEBSITE	LOCATION
HOTELS		
Heritage Rutherford Nelson	https://www.heritagehotels.co.nz/hotels/ rutherford-hotel-nelson	27 Nile St West. Central Nelson- City Centre
Trailways	http://www.trailwayshotel.co.nz/	66 Trafalgar St. Central Nelson- City Centre
MOTOR LODGE /SELF CATERING		
Delorenzo's Studio Apartments	http://delorenzos.co.nz/	43 Trafalgar St. Central Nelson- City Centre
Century Park Motor Lodge	http://www.centuryparkmotorlodge.com/	197 Rutherford St. Central Nelson-5 min walk to city centre
Chelsea Park Motor Lodge	http://www.chelseapark.co.nz/	214 Rutherford St. Central Nelson-5 min walk to city centre
Palazzo Motor Lodge	http://www.palazzomotorlodge.co.nz/	159 Rutherford St. Central Nelson-5 min walk to city centre
Asure Fountain Resort Motel	https://www.fountainresort.co.nz/nelson/	77 Green St, Tahunanui Beach. Out at the beach, 20 minutes' walk to town
B&B/ GUEST HOUSE / APARTMENT		
Sussex House B&B	http://sussex-house-bed-breakfast-bed-breakfast. southislandnz.net/en/	238 Bridge Street, the Wood, Nelson. 5 min walk to city centre
Collingwood Manor	https://www.collingwoodmanor.co.nz/	29 Collingwood St. Central Nelson-10 min walk to city centre.
Quest Apartments	http://www.questapartments.co.nz/properties/south-island/nelson/quest-nelson/overview	108-110 Collingwood Street, Nelson. 5 min walk to city centre
BACKPACKERS AND HOLIDAY PARKS		
Prince Albert Backpackers	https://theprincealbert.co.nz/	113 Nile St. Central Nelson-10 min walk to city centre.
Nelson City Top 10 Holiday Park	http://nelsoncitytop10.co.nz/	230 Vanguard St. Central Nelson-20 min walk to city centre.





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# Pre and Post Tour Accommodation Options in Nelson



# **Accommodation Options**

- Rutherford Hotel Α
- В Trailways
- Delorenzo's Apartments C
- Century Park Motor Lodge Chelsea Park Motor Lodge

- Palazzo Motor Lodge
- Sussex B&B G
- Collingwood Manor
- Quest Apartments
- Prince Albert Backpackers



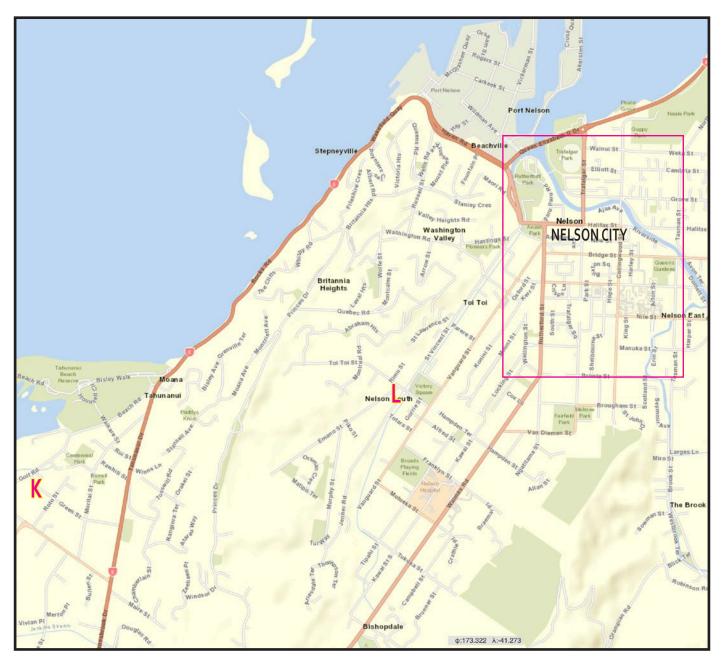




# The Abel Tasman Walk/Kayak 5 Days



Pre and Post Tour Accommodation Options in Nelson



# **Accommodation Options**

K Asure Fountain Resort Motel

Nelson City Top 10 Holiday Park









5 Days

making an enquiry

Go to <u>www.tuataratours.co.nz</u>, click the make an enquiry button and submit your enquiry using the form provided.

We enjoy talking to people about their travel interests. So feel free to contact us directly if you'd rather not fill out a form.

New Zealand: 0800 377 378
 Australia: 1 800 044 633
 World: +64 3 962 3280

Email: info@tuataratours.co.nzWeb: www.tuataratours.co.nz



We Can Customise Existing Tours - You may want to spend an extra day or you may want to add an element to your tour!

We Can Design A New Tour Just For You.

We have years of experience in creating custom-made tours for groups, so if you are planning a tour for your friends, family, club, corporate workplace.... contact us now.



Our newsletter will be emailed to you monthly on the first working day of every month.

- latest trips
- travel advice
- · events & attractions
- and more!

Go to <u>www.tuataratours.co.nz</u> and go to the newsletter sign up in the footer of any page.











#### **TERMS & CONDITIONS**

Tuatara Tours NZ Limited accepts bookings subject to the following conditions:

This contract is between Tuatara Tours and you the client being any person travelling or intending to travel on a tour supplied by Tuatara Tours as the operator. The contract, including all matters arising from it, is subject to New Zealand law and the exclusive jurisdiction of the New Zealand courts. Only Employees and Directors of Tuatara Tours have authority to vary or omit any of the terms.

#### Price

The price is quoted in New Zealand dollars and includes GST of 15%. The price is based on prices at time of publishing and Tuatara Tours hereby reserves to modify without notice those prices in any way considered necessary or desirable.

Organised tour accommodations are based on a twin/double share accommodation. Individual travellers will be placed in rooms together with other individual travellers of the same sex. A single supplement is available on request.

### Confirmation of Booking

Bookings are confirmed upon receipt of the full tour price which is payable 90 days prior to the commencement of the tour. Tuatara Tours or their agents reserve their right to decline any booking at their discretion.

#### Cancellation

If a client wishes to cancel a Tour the following charges will be applied: (Unless stated otherwise)

- 90+ days prior to departure refund less \$200 deposit per person, or change travel date for no additional cost but seasonal rate increases will apply.
- 89-60 days prior to departure 50% refund
- 59-0 days prior to departure no refund\*.
- After tour commencement no refund available.

\*We will endeavour to resell the trip space and may be able to then provide a refund.

No part of the cancelled party's cancellation fee can be used to supplement any further payment required of the remaining party members. Once your trip has commenced there is no refund available for any portion due to any circumstances.

Exception to stated policy will be made entirely at the sole discretion of the Operator.

These cancellation fees are not negotiable, therefore we strongly recommend that you purchase travel insurance.

#### Travel Insurance

Tuatara Tours recommends that the client take out tour cancellation insurance together with all other necessary travel insurances. Obtaining all necessary insurances is the responsibility of you the client and Tuatara Tours can not held liable for any failure on your part to get insurance.

#### Medical conditions

When you book you must notify us of any medical condition, medical history or medication that you are on.

#### Changes to Tours

Tuatara Tours will use its best endeavours to ensure that all tours are operated as advertised. It may be that reasonable changes in the itinerary may need to be made where is deemed necessary or advisable by Tuatara Tours. Changes will be advised to the client as soon as is reasonably possible. Where a tour service needs to be changed, a substitute or similar quality or standard will be provided.

### Weather

Adverse weather conditions may mean that planned activities cannot proceed as intended. A decision to change an advertised tour based on the weather conditions will be made by a tour guide at the time and is made in the best interest of the group and their safety. Tuatara Tours and or their contracted suppliers can not be held responsible to any changes as a result of the weather.

### General conditions

Tuatara Tours, its agents, contractors and guides do not accept responsibility or liability for loss, damage to, or theft of personal belongings (owners risk) or for any expenses, including medical and transport expenses arising from a personal accident, injury, illness, or hospitalisation. Tuatara Tours and their guides reserve the right to make any alterations to the itinerary in the interest of safety, or unforeseen circumstances due to causes such as weather, illness or misadventure. Every reasonable endeavour will be made to keep to published schedules but no guarantee is given. Tuatara Tours will not be held liable for costs incurred by change, delay or the missing of connecting services. Tuatara Tours reserves the right to exclude a person from a tour at any time, if in the opinion of the guide or operator, that person may be likely to risk the health, safety or comfort (including unsociable behaviour) of other clients, him or herself or the environment. In such circumstances, Tuatara Tours will not be obliged to offer any refund or transfer ticket. These terms and conditions apply to each participant including in a group booking. Where a booking is made on behalf of a group or two or more people then each participant in the group must be made aware of and accept these terms and conditions.





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### RISK DISCLOSURE STATEMENT

In any adventure activity, there is an element of risk involved. Risks in undertaking this activity include (but are not limited to): hypothermia, heat exhaustion, physical injury caused by environment i.e. rock falls, and physical injury caused by self, i.e. falling over.

Tongariro National Park is an active volcanic area, and eruptions from any of the volcanoes can happen at any time. Early warning systems and alarms are in place that indicate times of increased volcanic activity, however events can occur without any warning.

The staff and management of TuataraTours and any of its agency partners take all practicable steps to identify and minimise potential dangers. The Operator makes all arrangements for all tours on the condition that it shall not be liable for any sickness, injury, damage, loss, accident, delay or irregularity which may be occasioned, either directly or indirectly, by reason of any defect in any vehicle, vessel or aircraft, by weather, by any other cause, or through acts of default of a company or person engaged in conveying the passengers, or in carrying out arrangements for these activities.

We strongly recommend that you purchase travel insurance prior to your trip. By participating in this activity, you are expressly assuming those risks and responsibilities and are, to the maximum extent permitted by law releasing the Operator, its officers, employees, directors, agents and any other person associated with us, from any liability, claims, loss, damages or expenses (whatsoever and irrespective of whether direct, indirect or consequential) caused by any event including but not limited to: personal injury or death; property loss or damage; acts which may be construed as negligible or accidental; any other loss, damage, suffering, emotional or nervous disorder suffered by you or any other person in relation to this activity. You accept that you have been advised to obtain adequate travel insurance for all persons named on the booking.

In participating in the activity, the customer agrees to be bound by the following conditions:

- My successors, executors and administrators are bound by the Terms and Conditions:
- I agree not to commence any litigation proceedings in any country in relation to the risks and liabilities set out above and to indemnify the Operator against any claims;
- I confirm and warrant I am physically fit and suffer no medical conditions, which may affect my ability to participate in the activity;
- I confirm I am aware that professional medical assistance may be difficult and/or take some time to access due to the remote areas in which we are travelling;
- I consent to receive medical treatment in the case of injury, accident or illness during the activity and to indemnify the Operator against any claims, costs or expenses in respect of the treatment;
- I agree that any film, sound, video or other recordings taken of or during the activity will not be used in any production, or advertising without prior consent of the Operator, however the Operator may use such recordings itself at its complete discretion without any prior approval; and
- I agree to listen to my driver/guide/host, follow their instructions and make sure any children in my care do the same. Furthermore, the Operator will not be responsible for any personal injury and/or property damage caused by you and any costs for such injury/damage will be your responsibility. You shall indemnify the Operator in relation to such costs.

## **NZ Walking Tours**

The Akaroa Walk
The Queenstown Ben Lomond Walk
The Queen Charlotte Walk
The West Coast Trail
The Hump Ridge Track Walk
The Coromandel Explorer Walk
The Tongariro Crossing Walk
The Waikaremoana Discovery
Great Barrier Island Escape
The Abel Tasman Walk - 3 Days
The Abel Tasman Walk - 5 Days
The Abel Tasman Walk/Kayak - 3 Days
The Abel Tasman Walk/Kayak - 5 Days
Bucket List Walk

# **NZ Cycling Tours**

Around The Mountains Cycle Trail
The Alps 2 Ocean Cycle Trail
The West Coast Wilderness Cycle Trail
The Queenstown Cycle Trail
The Otago Rail Trail
The Tasman Great Taste Trail and
Golden Bay Explorer

### **Overseas Tours**

Bhutan Tours Japan Walking Tours Australia Walking Tours

All of these tours and more available at <u>www.tuataratours.co.nz</u>